

Free, confidential and impartial  
**Information, Advice and Support**  
for children and young people with  
**Special Educational Needs or a Disability**  
and their parents or carers

# Poole SEND IASS

Special Educational Needs and Disabilities  
Information, Advice and Support Service

The law on special educational needs and disability (SEND) changed on 1st September 2014 so we are extending our service to support children and young people with SEND as well as their parents and carers. We are also changing our name to Poole SEND Information, Advice and Support Service.

The **POPPs** brand and logo is being phased out but our contact details will stay the same for now.

We still offer free, impartial and confidential support to you and are committed to providing a high quality service to all families in Poole.

**New name - same quality service**

**Telephone:** 01202 261933 (24 hour voicemail available)

**Email:** [parentpartnership@poole.gov.uk](mailto:parentpartnership@poole.gov.uk)

**Write  
or meet us at:** Poole SEND IASS  
Information, Advice and Support Service  
The Quay Advice Centre,  
18 Hill Street  
Poole BH15 1NR

**Website:** [www.poole.gov.uk/PoPPs](http://www.poole.gov.uk/PoPPs)

We would be happy to meet with you but please call first to book an appointment

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