

# support

Some of the services available in our community to assist if you are struggling right now:

### → Citizen Advice BCP

For Household Support Fund vouchers and help and advice on a range of topics call **0808 2787 939** or complete an online form at **bcpcouncil.gov.uk/hsf** – or visit one of the drop-in or outreach sessions or Community Advice Vehicle **citizensadvicebcp.org.uk** 

#### → Family Information Service

Help with a range of matters relating to family life. If you're a parent, grandparent or carer and have a question, we are here to help. For Households with children – call **01202 093131** or visit **bcpcouncil.gov.uk/fid** 

→ For financial advice and support If you are worried about money visit worryingaboutmoney.co.uk/bcp





bcpcouncil.gov.uk/costofliving

#### **BCP** access to food map

Community food support available in BCP **bcpcouncil.gov.uk/accesstofoodmap** 

- Community meals
  Community Fridges
- Social Supermarkets and Pantries
  Foodbank
- Cooking courses and other workshops

#### Keeping warm and energy support

- → Energy advice home visits with free energy saving measures (draughtproof, lightbulbs etc)
- Support with repairing or replacing boilers for owner occupiers
- → Support with replacement or new appliances for all tenures

# Call **01202 612726** or email **info@ridgewaterenergy.co.uk bcpcouncil.gov.uk/localenergyadvicepartnership**

#### **Dorset & Wilts Fire and Rescue Service**

Free Safe & Well advice, which can include a home visit and the provision of smoke and carbon monoxide detectors. Please call **FREE** on **0800 038 2323** or visit **dwfire.org.uk/safe-and-well-visits** 

For advice and tips on how to keep warm safely to avoid fire hazards and risks visit **dwfire.org.uk/safety/save-safely/** 

**Warm welcome spaces** – venues across Bournemouth, Christchurch and Poole that you can visit to keep warm and feel welcomed, meet others, join activities and get a warm drink or meal **bcpcouncil.gov.uk/warmwelcomespaces** 

## bcpcouncil.gov.uk/costofliving \_



Bournemouth Christchurch & Poole





